

AL-KO SECURE

Wheel Lock

AL-KO



AL-KO SECURE WHEEL LOCK INSTRUCTION MANUAL

QUALITY FOR LIFE

IMPORTANT CUSTOMER INFORMATION

It is important that you register your wheel lock(s) as this provides the only secure way of identifying which particular keys and locks you have in your kit. If you have a twin axle caravan, you will need to purchase and register two locks.

The registration process works as follows:

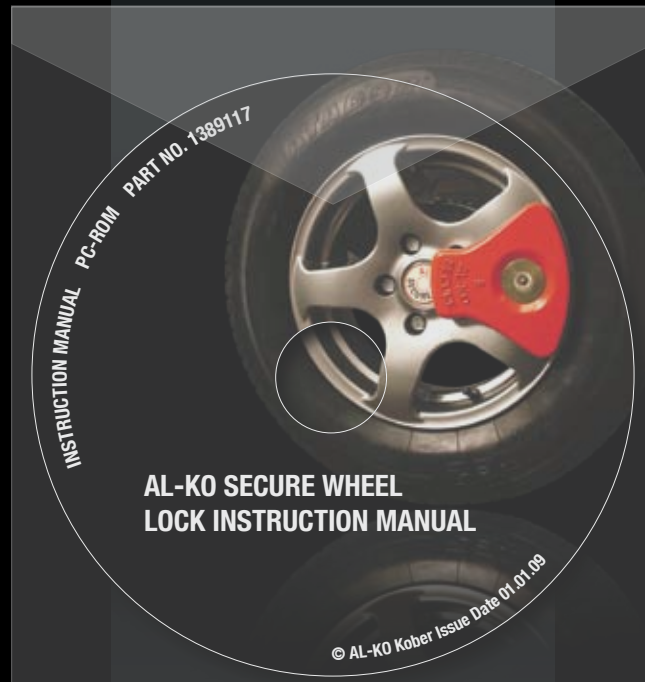
- On the attached card you will find an exclusive security number.
- The most secure way to register your lock(s) is via our website at www.al-kosecure.co.uk. Click on the 'Lock Registration' link and follow the onscreen prompts and fill out the required information. This is the fastest and most convenient process to register the lock(s).
- Alternatively, you can complete the enclosed registration form and return it in the pre-paid envelope provided. Once we receive the completed form your lock(s) will be registered and you will be notified by email or letter of your registration details. Please ensure the registration form on pages 8 and 9 is complete and correct. This will enable us to process your registration as quickly as possible.
- You will need to supply details relating to the caravan at the time of filling out the registration form, whether online or via the provided form.
- You will need to supply a password and the answers to three security questions, which you should record and keep in a safe place, in case you need to contact us regarding your lock(s) in the future.
- Please ensure you keep the registration card safe and separate from the locks. Take your registration card, password and security details with you when travelling with your caravan in case you need to contact us.



The AL-KO Secure Lock, part of the secure family of locks from AL-KO Kober Ltd. This is an innovation and unique design that has been fully tested to Diamond Standard by Sold Secure.



United Kingdom Patent Number 0427489.0
European Patent Number 1544064
Plus any other Patents Pending.
European Community Registered Design
Number 000273560-1



AL-KO SECURE

Wheel Lock



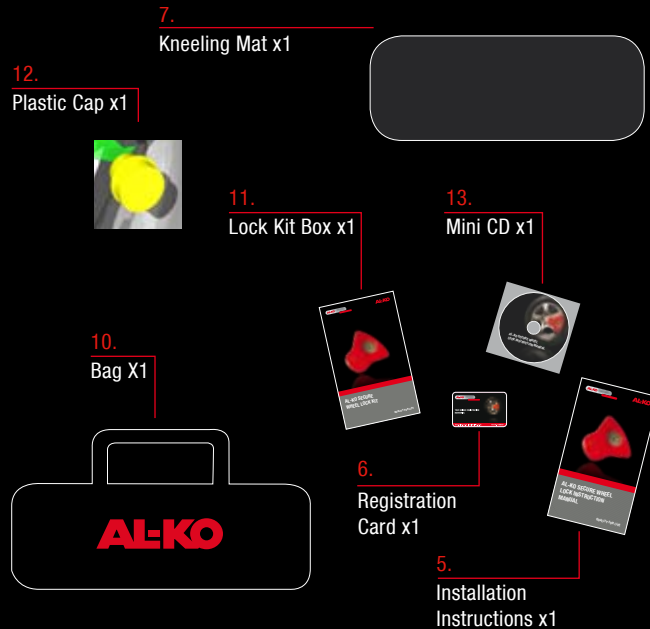
**YOUR UNIQUE REGISTRATION
NUMBER IS:**

www.al-ko.co.uk | mail@al-ko.co.uk

Part No. 1389010

AL-KO Kober Ltd, South Warwickshire Business Park,
Kineton Road, Southam, Warwickshire, CV47 0AL
E: mail@al-ko.co.uk www.al-ko.co.uk

YOUR KIT CONTAINS:



SAFETY INFORMATION

- Always secure the caravan against movement (chock the wheels, couple to towing vehicle).
- Never leave Secure parts (key, adapter, registration card) in the caravan.
- When jacking the caravan always remove AL-KO Secure before moving the caravan.
- After any attempt at theft has been made on a locked AL-KO Secure, the caravan must be inspected in an AL-KO Approved Service Workshop.
- Always keep the key in a safe place.
- Keep the lock set and registration card separate from the key.
- The lock parts and key do not have a registration number, therefore keep the registration card in a safe place.
- Caravans with twin axles have two locks, keep each lock set in a separate place. The sets are not interchangeable!



Read the operating instructions and act in accordance with them. Keep the operating instructions for general use. Follow the safety instructions as well as the warning information.



Safety-related component only to be fitted by a specialist workshop.

Field of application

Anti-theft device for caravans.

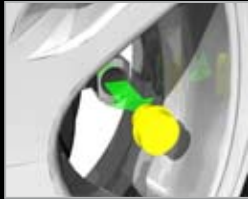
NOTE: The parts shown in the installation instructions are rim specific. That means the actual parts supplied can vary in shape and size. This is dependant on the rim size and model.

ASSEMBLY

1 We recommend the use of a Side Lift Jack for easier fitting and removal of AL-KO Secure. Lift the caravan slightly to allow the wheel to rotate freely. Align the wheel so that the receiver can be seen in the centre of the rim opening. Do not use the rim opening in which the tyre valve is fitted.



2 Unscrew the Plastic Cap (12) from the receiver and store in the Lock Kit Box. (When AL-KO Secure is not in use, always screw the Plastic Cap in place).



3 Insert the Locking Bolt (1) into the Rim Specific Insert (8).



4 Insert the Locking Bolt Socket Key (2).



5 Line up the Locking Bolts and assembly with the receiver.



6 HAND TIGHTEN the Locking Wheel Bolt using the Wheel Spanner provided as shown (item 9 on page 4), or a Torque Wrench.



7 Remove the Locking Bolt Socket Key (2).



8 insert Barrel Lock (3).



9 Push the key fully into the lock and turn to operate the lock and then remove the key.



10 The AL-KO Secure is now fitted.

TROUBLESHOOTING - FAQs

Q Someone has tried to remove the AL-KO Secure and damaged the wheel whilst doing this. What should I do?

A If the wheel is damaged you will need to visit an AL-KO Approved Service Workshop. The wheel and axle must be examined. You will find details of your nearest AL-KO workshop on our website www.al-ko.co.uk or in your chassis manual. Roadside assistance associations are not approved service dealers.

Q Someone has tried to steal my caravan. The AL-KO Secure has been so severely damaged that I can only remove it with difficulty. Who can help me?

A Report the attempted theft to the police and your insurance company. Then contact your AL-KO Service Workshop or phone the AL-KO Secure line for advice - 0870 7576788.

Q I have purchased a second hand caravan with AL-KO Secure. What do I have to do?

A We recommend you purchase a new barrel lock.
Tel: 0044 7576788.

Q I have misplaced, lost or having problems with my key(s) and lock(s). What should I do?

A Please phone the following number 0121-505-0400. You can contact us Monday to Friday between 9:00am and 5:00pm GMT. Have your registration card, password and security answers to hand. A fee will be charged if replacement keys are required.

Q I have lost my registration card. What do I have to do?

A Phone the following number: 0044 121 5050400. You will receive a new registration card if you can prove to us that you are the owner of the AL-KO Secure. You must give us your password as well (A replacement fee will be charged).

Q I have a tandem axle caravan. Which lock do I fit first?

A Fit the front lock first by aligning the wheel so the receiver can be seen in the centre of the rim opening. Chock front wheel and opposite wheel. Jack the caravan (AL-KO recommends using the side lift jack) until the wheel is clear of the ground. Fit the second lock by aligning the wheel as described above.

AL-KO SECURE LOCK REGISTRATION FORM

Please complete in capital letters

(All fields are mandatory except where stated. Please ensure you complete ALL required answers **or your registration will fail**).

YOUR DETAILS

FIRST NAME

SURNAME

HOUSE NUMBER

ADDRESS

TOWN

COUNTY

POSTCODE

TELEPHONE NO.

MOBILE NO.
(not mandatory)

EMAIL ADDRESS

YOUR CARAVAN DETAILS

MAKE

MODEL

YEAR OF MANUFACTURE

DATE OF PURCHASE

IS YOUR CARAVAN A TWIN AXLE?

YOUR AL-KO SECURE LOCK DETAILS

UNIQUE REGISTRATION
CODE 1

*(Found on the card in the
instruction leaflet)*

UNIQUE REGISTRATION
CODE 2

(If twin axle)

FULL CRIS NUMBER

*(Please note this is the 17 alpha
numeric number found on registration/
purchase documents
or etched in windows of Caravan)*

RECEIVER TAG 1

*(Found on silver sticker covering
the hole in the receiver)*

RECEIVER TAG 2

*(found on silver sticker covering
the hole in the receiver if twin axle)
(If your receivers have yellow bungs
and no silver sticker please leave
"Receiver Tag" fields blank)*

SECURITY QUESTIONS:

PASSWORD YOU WISH TO USE

MOTHERS MAIDEN NAME

DATE OF BIRTH

NAME OF LAST SCHOOL
YOU ATTENDED

WOULD YOU LIKE TO RECEIVE INFORMATION
ON OTHER AL-KO PRODUCTS?

Yes

No

Please return the completed form to:

AL-KO KOBER LTD.
Freepost CV2551
South Warwickshire Business Park
Kineton Road, Southam,
Warwickshire, CV47 0AL

Once your locks are registered a confirmation number will be sent to you which you will need to keep safe as this is your registration number with us. If you confirm your email address above, the confirmation will be emailed to you automatically. Your email address will not be used to send you any other information if you answer no to the last question.

Other safe & secure products from AL-KO

We provide a wide range of accessories for youe caravan, from hitch covers to breakaway cables; jockey wheels to jacks and stabilisers to hitch locks.

For all of these and more please visit our
online shop at www.al-ko.co.uk

AL-KO AKS Security Device
to suit AKS3004 and
AKS1300 Stabilisers



AL-KO ATC, the award winning
anti-snaking system for caravans



AL-KO Side Lift Jack, the perfect
solution for lifting your caravan



AL-KO Shock Absorbers provide
superior levels of ride comfort and
road holding

